



America the Beautiful

FEDERAL LABOR RELATIONS AUTHORITY OFFICE OF INSPECTOR GENERAL

38th SEMIANNUAL REPORT TO THE CONGRESS

April 1, 2007 through September 30, 2007

Date Issued: October 30, 2007

EXECUTIVE SUMMARY

This is the 38th Semi-Annual report issued by the Office of the Inspector General (OIG) at the Federal Labor Relations Authority (FLRA). This report, submitted pursuant to section 5 of the Inspector General Act, summarizes the major activities and accomplishments of the FLRA Inspector General for the period of April 1, 2007 to September 30, 2007.

During this reporting period, the FLRA Inspector General closed and submitted the 2006 Financial Statement Report to the Chairman, FLRA on August 13, 2007. The FLRA Inspector General, processed 1 hotline call and completed 3 out of 6 investigations during this reporting period. During this reporting period, the Executive Counsel of Integrity and Efficiency (ECIE) conducted an Advisory Review at the request of the FLRA Inspector General to help update investigation processes and policy in accordance with the Presidential Council of Integrity and Efficiency (PCIE)/ECIE updated investigation requirements.

During this reporting period, the FLRA Inspector General conducted two internal surveys relating to FLRA issues. The first survey related to FLRA's management compliance with Financial Information Security Management Act (FISMA). The second survey conducted was the 2007 Employee Survey which has not yet been issued. During this reporting period, the FLRA Inspector General also responded to specific Inspector General surveys requested by the General Services Administration (GSA), and Project of Government Oversight. The FLRA Inspector General conducted a FISMA evaluation and template and submitted the 2007 FISMA Report to the FLRA Chairman on September 11, 2007.

During this reporting period, the Inspector General provided management with a list of opened oversight findings and recommendations for corrective actions from 1998 to the current time and again requested management's response regarding the projected time these corrective actions would be implemented. No response to this request has yet been provided by FLRA management.

During this reporting period, contracted auditors issued the 2006 Financial Statement Audit and began the 2007 Financial Statement audit. Information required for the 2006 Financial Statement Audit was not properly provided by management so that the audit could be completed on time and issued during 2006. FLRA management is so far responding properly to the 2007 Financial Statement Audit requirements.

THE FEDERAL LABOR RELATIONS AUTHORITY

The FLRA is an independent agency responsible for directing the labor-management relations for 1.9 million non-postal Federal employees worldwide, nearly 1.1 million of who are exclusively represented in approximately 2,200 bargaining units. The FLRA is charged by the Federal Service Labor-Management Relations (The Statute), section 7105, with providing leadership in establishing policies and guidance relating to Federal sector labor-management relations, resolving disputes arising among Federal agencies and unions representing Federal employees, and ensuring compliance with the Statute.

The FLRA represents the Federal government's consolidated approach to labor-management relations. The FLRA is "three components in one," fulfilling legal statutory responsibilities through the Authority, the Office of General Counsel and the Federal Service Impasses Panel. The FLRA has 7 regional offices and one satellite office. The FLRA also provides staff support to two other organizations — the Foreign Service Impasses Disputes Panel and the Foreign Service Labor Relations Board.

The Authority is a quasi-judicial body with three full-time Members who are appointed for 5-year terms by the President, with the advice and consent of the Senate. One member is appointed by the President to serve as Chairman of the Authority and as Chief Executive and Administrative Officer of the FLRA.

The Authority adjudicates disputes arising under the Statute, deciding cases concerning the negotiability of collective bargaining agreement proposals, unfair labor practice (ULP) allegations, representation petitions, and exceptions to grievance arbitration awards. In addition, consistent with its statutory responsibility to provide leadership in establishing policies and guidance, the Authority assists Federal agencies and unions in understanding their rights and responsibilities under the Statute and resolving their disputes through interest-based problem-solving rather than adjudication.

In addition to the three Member Offices, the Authority component of the FLRA also houses the Office of Administrative Law Judges, the Office of Case Adjudication, and the Office of the Solicitor, the Office of the Executive Director, and the Office of the Inspector General.

Office of the Administrative Law Judges: The FLRA's Administrative Law Judges (ALJ's) are appointed by the Authority to conduct due process hearings in accordance with the Administrative Procedures Act and issue recommended decisions in cases involving alleged unfair labor practices. ALJ's also conduct hearings and issue, recommended decisions involving applications for attorney fees and files pursuant to the Back Pay Act or the Equal Access to Justice Act. In the course of their duties, ALJ's conduct pre-hearing conferences, issue subpoenas, rule on motions and evidentiary issues, and engage in settlement efforts. An ALJ decision may be affirmed, modified, or reversed, in whole or in part, by the Authority. If no exceptions are filed to an ALJ decision, the decision is adopted by the Authority and becomes final and binding upon the parties.

Office of Policy, Project & Performance Management: The Office of Policy, Project & Performance Management is responsible for agency-wide strategic policy and planning, including the role of Chief Human Capital Officer. The office also provides oversight with respect to FLRA performance management initiatives. The office drafts, reviews, and approves all agency-wide instructions and policies; oversees the Chairman's and the Administration's initiatives; and develops agency-wide initiatives, which upon the Chairman's final approval, are implemented through the Office of the Executive Director. The office also houses the agency's congressional affairs function and serves as the Chairman's primary point of contact with the Solicitor, Executive Director, EEO Director, and Inspector General.

Office of Case Adjudication. The Office of Case Adjudication was created in March 2007 to realign the Authority's case control staff and professional case writer staff to maximize the achievements of the Authority Decisional Component. The 3 FLRA Member Offices still exist and retain a core staff. This change was implemented to enable the Authority Decisional Component to consistently meet their goals and improve the ability of the Authority to assign, track and follow-up on Arbitration, Negotiability, Unfair Labor Practice and Representation cases that are submitted to the Authority Decisional Component for resolution and disposition.

Office of the Solicitor: The Office of the Solicitor represents the Authority in court proceedings before all United States Courts, including the U.S. Supreme Court, U.S. Courts of Appeals, and Federal District Courts. The office serves as the agency's inhouse counsel, providing legal advice to all FLRA components. The Solicitor is also the Designated Agency Ethics Officers under the Ethics in Government Act of 1978, as amended.

Office of the Executive Director. The Office of the Executive Director provides operational support to all components of the FLRA, including budget and finance, human resources, procurement, administrative services, and information resources management and is responsible for developing and implementing agency-wide initiatives, such as strategic planning.

Office of the Inspector General: The Office of the Inspector General (OIG) is responsible for directing and carrying out audits, investigations, evaluations, inspections, surveys and other oversight activities related to the FLRA programs and operations. In addition, the Inspector General is authorized to create and recommend policies that promote economic, efficient, and effective agency programs, which prevent fraud, waste, abuse and mismanagement. The Inspector General is responsible for keeping the Chairman, FLRA and the Congress fully informed of problems and deficiencies, as well as, the necessity for corrective actions. Public Law 100-504 and the Inspector General Act, as amended, mandate the requirements, objectivity and independence of Federal Agency Inspectors General. The Office of Inspector General's 2007 budget was \$283,282.00.

The Office of the General Counsel: The Office of the General Counsel (OGC) is a component of the FLRA. The General Counsel, who is appointed by the President with the advice and consent of the Senate for a 5-year term, manages all OGC employees. The OGC includes seven regional offices located in Atlanta, Boston, Chicago, Dallas, Denver, San Francisco, and Washington, DC and one remote duty location in Brea, California. The OGC investigates all unfair labor practice charges filed either by an employee, a labor union or a federal agency and prosecutes all unfair labor practice complaints before the Authority. The OGC is also responsible for receiving and processing representation petitions and providing education services to the parties. The General Counsel reviews all appeals and establishes case-handling policies and procedures for the OGC.

The Federal Service Impasses Panel: The Federal Service Impasses Panel (FSIP or the Panel) is composed of seven part-time Members who are appointed by the President to serve for a 5-year term. One Member is appointed by the President to serve as the Panel Chair. The Panel resolves bargaining impasses between Federal agencies and unions representing Federal employees arising from negotiations over conditions of employment under the Statute and the Federal Employees Flexible and Compressed Work Schedules Act. If bargaining between the parties, followed by mediation assistance, proves unsuccessful, the Panel has the authority to recommend procedures and to take whatever action it deems necessary to resolve the impasse.

The Foreign Service Labor Relations Board: The Foreign Service Labor Relations Board, (the Board) was created by the Foreign Service Act of 1980 to administer the Labor-Management Relations Program for Foreign Service employees in the U.S. Information Agency, the Agency for International Development, and the Departments of State, Agriculture and Commerce. The Board is composed of three Members, including the Chairman of the Authority who appoints the other two Members, who serve on a part-time basis. The Chairman of the Authority also serves as Chairman of the Board. The FLRA General Counsel acts as General Counsel for the Board, and the Authority staff provides necessary support to the Board.

The Foreign Service Impasse Disputes Panel: The Foreign Service Impasse Disputes Panel (the Disputes Panel) was also created by the Foreign Service Act of 1980. The Disputes Panel is composed of five part-time Members who are appointed by the Chairman of the Foreign Service Labor Relations Board (the FLRA Chair). The Disputes Panel resolves bargaining impasses between Federal agencies and Foreign Service personnel in the U.S. Information Agency, the Agency for International Development, and the Departments of State, Agriculture, and Commerce, over conditions of employment under the Foreign Service Act of 1980. The FSIP staff supports the Disputes Panel.

The FLRA's headquarters is located in Washington, D.C. The FLRA maintains regional offices in Atlanta, Boston, Chicago, Dallas, Denver, San Francisco, and Washington, D.C.

FLRA MISSION STATEMENT

The Federal Labor Relations Authority exercises leadership under the Federal Service Labor-Management Relations Statute to promote stable, constructive labor relations that contributes to a more effective Government.

The mission of the FLRA is to carry out five primary statutory responsibilities as efficiently as possible and in a manner that gives full effect to the rights afforded employees and agencies under the Statute.

Under the Statute, the primary responsibilities of the FLRA include:

- Determining the appropriateness of units for labor organization representation;
- Adjudicating exceptions to arbitrator's awards;
- · Resolving complaints of unfair labor practices; and
- Resolving impasses and issues relating to the duty to bargain.

OFFICE OF INSPECTOR GENERAL

The Federal Labor Relations Authority Inspector General:

- Conducts and supervises investigations, inspections, internal reviews, audits, surveys and evaluations of the programs and operations of the FLRA;
- Provides leadership and coordination, and recommends actions to management, which:
 - 1. Promote economy, efficiency, and effectiveness in agency programs and operations;
 - 2. Prevent and detect fraud, waste, abuse, and mismanagement of Government resources, and
 - 3. Inform the Chairman, FLRA management, and the Congress regarding problems and deficiencies, and the progress of corrective actions.

The Inspector General's Office is currently staffed with one full time Inspector General and one full time Administrative Assistant. When required, the FLRA Inspector General uses contractor auditors to perform FLRA audits. The FLRA, Inspector General submitted a request for an increase in operational funding in the FLRA Office of Inspector General to conduct at least one audit in addition to the Financial Statement Audit. So far, no response from management has been received regarding this issue.

OFFICE OF INSPECTOR GENERAL MISSION STATEMENT

The mission of the FLRA Office of Inspector General is to provide FLRA leadership, with an independent and objective assessment of the organization's efficiency and effectiveness. This is accomplished through proactive oversight activities of FLRA operational processes. The Inspector General provides necessary oversight and serves as a catalyst for improving and maximizing the efficiency and integrity of FLRA programs and operations. The goal of the Inspector General's work is to maximize the effectiveness of FLRA programs by evaluating performance and identifying ways to make these programs more efficient and effective. In addition, the FLRA Inspector General strives to prevent and detect fraud, waste, abuse, and mismanagement of the FLRA's resources and operations, which could adversely impact the organization's integrity and ability to perform its mission in a timely, customer responsive manner.

The primary objectives of the Office of Inspector General are as follows:

- To evaluate the efficiency and effectiveness of FLRA programs and resource management and identify best practices, as well as causative factors, impeding the accomplishment of the FLRA mission;
- To assist the Chairman and FLRA management in carrying out their responsibilities by providing them with objectives and timely information on the conduct of FLRA operations, together with the Inspector General's independent analysis, conclusions, and recommendations;
- To use evaluations, internal reviews, and more traditional assessment tools of audits, inspections, and investigations, to maximize oversight and strengthen system and process controls; and
- To support the Administration and Congress in maximizing Government integrity and efficiency and minimizing the occurrence of fraud, waste, abuse, and mismanagement.

AUDIT/INTERNAL REVIEW ACTIVITY

During this reporting period the FLRA Office of the Inspector General performed the following audits and reviews in compliance with Government auditing standards:

2006 FLRA Financial Statements Audit

Closed

The Final Report of the 2006 Financial Statement Audit was issued on August 13, 2007. This audit was very difficult this because FLRA Management transferred its financial responsibilities to the Department of Interior National Business Center and management had problems providing proper requested information to the auditors to enable them to conduct a proper and secure audit.

During this reporting period, the FLRA Office of the IG's contracted auditors conducted the required annual audit of FLRA's compliance with Federal financial statement requirements. The auditors had a difficult time trying to meet with the Chairman and Executive Director of the Agency to discuss issues revealed both by previous financial statement audits and this 2006 audit. The FLRA's 2006 PAR report was issued by management after the due date. The 2006 PAR report contained some required information but most of the FLRA's submissions to the auditors were not properly addressed and there was no response from management on or about October 25, 2006

Neither the Chairman nor Executive Director of the FLRA would sign the 2006 Management Representation Letter. A significant amount of information requested by and provided to the auditors after several requests were not proper documents and contained several errors. Also, information did not properly focus on 2006 but related to 2007. The auditors requested several meetings with the Chairman of the Agency who was also the Chief Financial Officer and were never able to meet to discuss the issues of the audit. Because of the nature of the 2006 Financial Statement Audit, the auditors affirmed that material weaknesses still exist and that management's decision to have the National Business Center handle the majority of FLRA's financial program which started in 2006 would help establish proper FLRA financial management program.

2007 FLRA Financial Statement Audit

Open

During this reporting period, the FLRA Office of the Inspector General contracted the 2007 Financial Statement Audit which began in July and is still being conducted. The auditors reviewed the FLRA financial programs handled by the National Business Center and received required documentation from them as well as from the new FLRA Deputy Executive Director. It appears the FLRA financial program has improved and hopefully because of the changes initiated during the past year (2006), and this year's Financial Statement Audit will be done effectively and timely.

2007 FLRA Inspector General FISMA Report

Closed

On September 12, 2007, the FLRA Inspector General completed and issued a 2007 evaluation of FLRA's FISMA's compliance. Previous to this evaluation, the FLRA Inspector General requested funding several times from the FLRA Chairman to conduct a contracted independent and external information security technology audit. Since the FLRA Inspector General did not get any response to these requests, no contracted FISMA audit was conducted and the FLRA Inspector General ended up conducting an evaluation.

The 2007 FISMA review indicated that progress has taken place to correct previously reported weaknesses identified by the FLRA Inspector General in previous years. Improvement on the entire basic system has been addressed although it is not totally resolved. Security policy has still not been approved by management and FLRA has still not obtained a Security Officer and no certification and accreditation process has

been implemented. This includes non adherence to current FISMA, OMB or NIST information technology, security, policy, guidance, and standards. No security configuration has occurred since 2005. In order to meet FISMA, OMB and NIST requirements, the FLRA needs to provide a larger budget for Information Resource Management.

The 2007 Inspector General FISMA evaluation did affirm that the previous extensive spams have diminished and the systems now have spam quarantine summaries issued to all FLRA employees every day. The evaluation also affirmed that no risk assessment or review of systems had taken place during 2007 and the FLRA currently does not have a CIO/Director, of Information Management to continue a focus on compliance with NIST, OMB and FISMA requirements.

FLRA Inspector General FISMA Survey

Closed

During this reporting period, the FLRA Inspector General conducted a FISMA survey with FLRA managers to provide specific information related to information security. Most FLRA managers were aware of security policy on the FLRA internet which was outdated but some managers were totally unaware that policy existed. Most managers felt necessary security controls have been put in place over the last two years and were very pleased with current security password access to computers. FLRA managers basically felt that Information Resource Management employees were sincere and always tried to respond to issues brought to their attention but could not respond unless the current Executive Director approved the response provided by the former CIO.

The survey revealed that FLRA Regional Office managers and employees had s bit more computer problems because their computer systems were attached to the Headquarters computers and therefore all Regional Office time elements related to eastern time. FLRA management should also consider providing wireless internets and dial up access to laptops taken on travel for FLRA cases. Although most managers agree that the FLRA has developed a better information security system compared to previous years, the FLRA still has challenges relating to information security processes, programs, website protection, e-mail information and working across FLRA boundaries.

This survey affirmed that the FLRA needs to address compliance with the Government Paperwork Elimination Act, focus on FISMA, NIST, and OMB requirements, support the FLRA Inspector Generals repeated requests for a budget to conduct an independent contracted technical audit to focus on information technology and security issues.

FLRA Inspector General FLRA Employee Survey

Open

Open

During this reporting period, the FLRA Inspector General conducted a survey for all FLRA employees regarding human capital, performance, work environment and management. Because of the current extensive work and investigations being done, the Inspector General will hopefully be able to focus on and begin to address this survey by the end of October, 2007. The majority of FLRA employees have responded to this survey with an extensive amount of information. The results of this survey will be issued to the Chairman, FLRA.

FLRA Inspector General Project on Government Oversight Survey

During this reporting period, as a result of management from the Project on Government Oversight (POGO) requesting ECIE Inspectors General to voluntarily participate in their Survey, the FLRA Inspector General did take the survey which focused on Inspector General staff, budget and expenditures in the Office of Inspector General, contracted audits and investigations, legal staff, IG website, independence and authority of the Inspector General, response of management to Inspector General recommendations and requests and the type of interaction of the Inspector General with the Agency Head. This survey was completed and provided to POGO who stated they would schedule a follow-up meeting with Inspector General respondents to discuss the survey.

FLRA Inspector General Investigation Manual/Policy

Open

During this reporting period, the FLRA Inspector General began updating the FLRA Office of Inspector General Investigation Manual to provide updated investigation information in compliance with the PCIE/ECIE. This involves extensive information and the Inspector General hopes to finish it properly during the initial part of 2008.

ADDITIONAL ACTIVITIES

Executive Counsel of Integrity and Efficiency (ECIE)

The FLRA Inspector General attends the ECIE monthly meetings on a regular basis to make sure that the FLRA Office of Inspector General is current and aware of requirements, operations and issues related to ECIE Inspectors General. The ECIE also appointed the FLRA Inspector General to represent the ECIE on the PCIE/ECIE Human Resource Committee and to be the Chairman of the 2007 ECIE Offices of Inspectors General employee awards selections. The FLRA Inspector General also attended several meetings relating to Inspectors General with David Walker and the GSA, Clay Johnson, Chairman of the PCIE/ECIE and Deputy Director of the Office of Management and Budget and Congress. The FLRA Inspector General also attended several Congressional meetings relating to Inspector General Policy.

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PCIE/ECIE Human Resources Committee

The FLRA Inspector General is a member of the PCIE/ECIE Human Resource Committee representing the ECIE in creating training regarding Human Resource initiatives during this reporting period.

ECIE 2007 Awards for Inspector General Staff

The FLRA Inspector General was appointed as the Chairman of the ECIE 2007 Awards Program. Along with IGs from Equal Employment Opportunity and the Federal Communications Commission, the ECIE Awards Committee reviewed all performance proposals submitted by ECIE Inspectors General. The results were provided to the PCIE/ECIE Awards committee for the Awards Affair in October 23, 2007.

Training

During this Reporting Period, the FLRA Inspector General attended the following conferences which did not require financial expenditures for the FLRA Inspector General with the exception of the Agency provision of the 2007 Graduate School Information Security Awareness Training and the PCIE/ECIE Conference 2007.

- Government Executive Human Capital
- GAO-IG Survey
- Government Executive Linking Budget to Performance
- Government Executive Healthcare Information Technology
- FLRA Management (Internal) Controls
- Government Executive Information Security Issues
- Government Executive Intelligence Security Issues
- EEO
- 2006 Human Capital Survey
- 2007 GAO Yellow Book
- 2007 Graduate School Information Security Awareness Training
- PCIE/ECIE 2007 Conference

Oversight Corrective Actions

The FLRA Office of the Inspector General findings and recommendations from 1998 to the 2007 were again submitted to FLRA management during this reporting period. Management was asked to provide information to the FLRA Inspector General regarding management actions related to addressing the oversight activities' findings and recommendations, some of which have been open from 1998 to the present and never addressed by FLRA management. The amount of corrective actions not addressed by management as of September 30, 2007 is 172. Because of the extensive amount of Inspector General corrective actions, management was advised to start with 2007 recommendations and work backwards. Management was also advised to provide and discuss supporting information if they felt previous recommendations were

no longer related to the FLRA environment. No response from management was received relating to current or previous findings and recommendations during this reporting period.

Security Issues

During this reporting period, no security issues occurred at the FLRA.

INSPECTOR GENERAL CORRECTIVE ACTIONS Fiscal Year 2007

The following recommendations are the results of FLRA Inspector General Oversight Activities (audits, internal reviews, and evaluations) which have to be addressed by FLRA management.

Report No.	Recommendation	Target	Actual Date	Status
Issued Date		Completion		
NARA Evaluation of	I/8(a) Develop a self-			Open
FLRA	evaluation records			
Section I	management checklist and			
	distribute.			
	(b) Conduct periodic evaluations.	Conduct every 3 years on October 1.		Ongoing
	(c) Ensure recommend-dations are implemented.	Implement every 3 years.		Ongoing
Section II	II /1: Ensure that the maintenance of records documenting agency actions, policies and procedures are current and distributed to staff.			Open
	II/2(a) Review working case files retention.			Open
	(b) Meet with office Directors to develop retention schedules for all records not in current schedule and get recommendations for changes to current schedule.			Open
	(c) Develop retention schedules for new records and make changes to current schedules.			Open

Report No. Issued Date	Recommendation	Target Completion	Actual Date	Status
Section II – cont.	(d) Submit new schedule for Archivist's approval.			Open
	(e) Include approved schedule in updated instructton 1323.1.			Open
	II/3: Require offices to separate temporary and permanent case files.			Open
	II/4: Ensure that photographs that are a part of a permanent case file conform to 36 CFR § 1232.			Open
	II/5: Establish a Vital Records Program.			Open
	II/6: Identify vital FLRA records and enact measures to protect and update them, and ensure their availability during emergencies.			Open
	II/7: Consider the offsite maintenance/storage of copies of vital records.			Open
Section III	III/1: Identify which FLRA records are not covered by records schedule or the General Record Schedules.			Open

Report No. Issued Date	Recommendation	Target Completion	Actual Date	Status
Section III – cont.	2. Develop and submit to NARA proposed records schedules for unscheduled records.			Open
Chicago Regional Office	3. Formalize the creation maintenance/disposition of administrative records to the same extent as program records.			Open
	4. Offer records management guidance to staff on electronic Records Management and FOIA procedures (including E-FOIA amendments).			Open
Management Letter 4/19/98 Instructions/MOU Update	1. Update all FLRA delegations of authority, memoranda of understanding, and instructions to reflect current mission.	Newly established policy & Planning position will coordinate/division, as appropriate, to accomplish revisions and updates on a rolling basis.		Open
	2. Distribute updated policy to all managers and make them available to all employees in one central folder on the FLRA website along with updated index.			Open

Report No. Issued Date	Recommendation	Target Completion	Actual Date	Status
Later. dated: 9/28/99 OPM Review of FLRA Human Resources Program	1. Establish an accountability system to assess management utilization of human resources.		HR will work with Human Capital Office position, assigned in accordance with OPM guidelines on newly enacted legislation.	Open
	2. Study quality of performance feedback and provide strategies for ensuring sufficient quality performance feedback is provided to employees.			Open
Audit of the FLRA FY 98 Financial Statements and Central Services Fund (Report No. 99-01-September 1999)	Review all current personnel files to ensure payroll, leave and benefits information is correct and reconciles that which is maintained by Denver Payroll Operations Division and take appropriate action to recon ciliate any overpayments or under payment found. The results of this effort should be specifically reported to the FLRA Inspector General.			Open

Report No.	Recommendation	Target	Actual Date	Status
Issued Date		Completion		
Audit of the FLRA FY 98 Financial	Review, update and revise as necessary, FLRA Regulation			Open
Statements and	2301.1 Financial Manage-			
Central Services	mint System to reflect			
Fund	contemporary policy, including a requirement for a documented yearly review of financial management statements by the Executive Director and audits of financial statements by an independent source on a yearly basis.			
Internal Review of FLRA External Affairs May 2000	1. Create centralized Administrative Tracking System.	Management does not concur that Agency needs a centralized administrative tracking system		Open
	2. Develop/implement FLRA External Affairs Policy.			Open
Internal Review of FLRA External Affairs May 2000	Create Agency Policy for Compliance with the Paperwork Reduction Act			Open
FLRA Information System Security Audit 2001	13. Define rules of behavior for each system based on management's defined level of acceptable risk.			Open

Report No. Issued Date	Recommendation	Target Completion	Actual Date	Status
Internal Review of FLRA's Travel Program FY 2001	1. Director, Budget & Finance Division(BFD) should prepare overarching general agency travel policies, which address requirements, expectations and prohibitions			Open
	2.Update, revise or cancel existing obsolete travel instructions and guidance including: -FLRA travel Guideline HandbookGuidance on reimbursable support.			Open
	3. Ensure that all lists and policies that are sent to the National Business Center, National Travel Service, Inc., and Citibank are current.			Open
	4. Director, BFD should discuss the use of FLRA's formatted travel reimbursement vouchers and address any deficiencies with the Director, IRM.			Open
	5. FLRA Travel Manager should request that National Travel website to accommodate FLRA's travelers needs and ensure that al FRLA employees are trained to use the website			Open

Report No. Issued Date	Recommendation	Target Completion	Actual Date	Status
Internal Review of FLRA's Travel Program FY 2001	6. Require FLRA travelers to use Hotel Occupancy tax elimination forms while on government travel. Compile list of states that honor and fail to honor such forms and distribute such forms and distribute to FLRA employees.			Open
	8. Director BFD should work with National Business Center to set criteria, standards and policies for travel reimbursement.			Open
	 Conduct a cost benefit analysis for automating the procurement system and implement if cost effective Establish a MOA with an executive Agency to administrate FLRA contract appeals. Brief FLRA management on basic federal procurement requirements. 			Open
Management Letter Fair Act Compliance	 Create internal policy (include competition plan) for contracting our commercial activities. Annually see management input to validate inherently governmental and commercial activities. 			Open

Report No. Issued Date	Recommendation	Target Completion	Actual Date	Status
Management Letter Fair Act Compliance	3. Perform cost analysis on positions identified in the FY 2002 and future Fair Act submission private sector as well as federal organizations before contracting with federal agencies.			Open
	4. Include justifications retaining defined non-inherently government positions in the FLRA.			Open
	5. Assign future responsibility for competitive outsourcing including Fair Act Compliance, to the FLRA Contracting Officer.			Open
	1. Provide Regional Office Personnel contemporary training in customer service, communication, behavioral and other pertinent human capital training.	Proposed Action Plan to implement Investigation findings deferred by Chairman, FLRA.		Open
	2. Provide Atlanta Regional Office employees training on federal, FLRA and OGC administrative requirements including employee rights and responsibilities.			Open

Report No. Issued Date	Recommendation	Target Completion	Actual Date	Status
Management Letter Fair Act Compliance Cont.	1(3). Provide new Atlanta Regional Office employees with on site training on OGC unfair labor practice charge and representation case processing policies.	Completion		Open
	2(5). Obtain qualified person to perform a Myers Briggs Analysis and use this analysis for employees to understand behavioral interactions, perceptions and reactions.			Open
Internal Review of Debt Collection November 2002	1. Create and provide FLRA employees with policy/ guidance on the use of Government credit card (both previous IG audit/internal reviews on Simplified Acquisitions and the Travel Program recommended this.) FLRA policy should incorporate the cancellation of a credit card if an individual misuses the card more than once.			Open
	2. Require the FLRA Contracting Officer and Travel Manager to conduct monthly reviews on government credit card usage by FLRA employees, pursue questionable items and document findings. The Executive Director should review this document.			Open

Fiscal	Year	2007
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Report No.	Recommendation	Target	Actual Date	Status
Issued Date		Completion		
Internal Review of	Require supervisors to			
Debt Collection	provide employees			Open
November 2002	information on the use and			
	misuse of the government			
	credit card and provide more			
	oversight over employees			
	who have misused their cards.			
	1. Budget and Finance			
	Division (BFD) should			
	generate transactional report			
	for General Ledger Accounts			
	#4870 and 4880 to determine			
	the nature of transactions			
	being recorded, processed			
	and changed that are needed			
	to properly record transaction			
	affecting these accounts.			
	2. BFD should accrue for			
	annual invoices received and			
	not yet processed with a fiscal			
	year subsequent processing			
	date.			
	dute.			
	3. BFD should check			
	Citibank invoices received			
	and not yet processed by the			
	end of the fiscal year and			
	establish dollar thresholds			
	that have not been accrued in			
	the previous invoice accrual			
	and determine if goods or			
	services have been received			
	prior to the end of the fiscal			
	-			
	year. This determination			
	should be documented.			
				<u> </u>

Report No.	Recommendation	Target	Actual Date	Status
Issued Date		Completion		
Internal Review of Debt Collection November 2002	4. BDF should review old, undelivered orders and deobligate them prior to fiscal year end if they are no longer valid.			Open
	5. BDF should resend invoices for Federal Agency receivables and have the National Business Center (Denver) pursue these collections.			Open
	6. FLRA should request two copies of non-reproducible reports in order to ensure support documents are retained. BDF should pursue retaining electronic versions of system-generated reports.			Open
	7. FLRA should implement procedures to ensure that both the journal entries for the disposition of fixed assets and correction of expenditures erroneously capitalized as fixed assets are performed in a timely manner to ensure proper statement of the general ledger at the fiscal year end.			Open
	8. Expenditures recorded to fixed assets should be properly reviewed prior to recording to ensure each of the expenditures meet the definition of capitalized assets.			Open

Report No.	Recommendation	Target	Actual Date	Status
Issued Date		Completion		
Internal Review of	9. The Administrative			Open
Debt Collection	Services Division should			
November 2002	review copiers and other			
	office automation centrally			
	and the number of vendors			
	should be minimized to			
	obtain economic purchases			
	and efficiencies in			
	maintenance and operation.			
	10. FLRA should identify			Open
	furniture on a replacement			1
	cycle with the Agency's			
	Central Services Fund to			
	provide a systematic method			
	for budgeting for and			
	replacing furniture.			
	11. BFD should implement			Open
	the use of electronic			1
	spreadsheets as a standard for			
	accounting documentation to			
	allow for easy documentation			
	of explanatory notes and			
	imputing changes.			
	12 FIDA should include on			Onon
	12. FLRA should include an amount in the accrued FECA			Open
	liability for the estimated			
	fourth quarter FECA claim costs.			
	Costs.			
	13. FLRA should record			Open
	liability for future workers'			r ·
	compensation.			

Report No.	Recommendation	Target	Actual Date	Status
Issued Date		Completion		
Internal Review of	14. The FLRA should pursue			Open
Debt Collection	the filling of the BFD			_
November 2002	Accounting Officer position.			
	15. The FLRA should			Open
	enhance the Accounting			o p · · ·
	Manual with the detail of			
	specific procedures for the			
	department staff.			
	department starr.			
	16. FLRA should develop			Open
	<u> </u>			Open
	written budget information			
	and execution policy that			
	outlines the process; states			
	procedures utilized and			
	clarify FLRA approaches and			
	methodology.			
	17 Cionificant changes on			0
	17. Significant changes or			Open
	direction from the initial			
	budget submission should be			
	communicated to cost center			
	managers in a timely manner.			
	19 FI DA components and			Open
	18. FLRA components and			Open
	subcomponents should			
	develop data to support			
	effective and justifiable			
	19. The FLRA should			
	consider separating the			
	information Technology			
	budget from the Agency			
	Central Services Fund and			
	place it under the			
	responsibility of the Chief			
	Information Officer.			

Report No. Issued Date	Recommendation	Target Completion	Actual Date	Status
Issued Date		Completion		Open
Executive Summary	1. FLRA Authority			1
FLRA Case	Members/Chief Counsels			
Processing	should develop standard			
	policy and timeliness for case			
	processing, including the			
	average length of time the			
	case should be at various			
	stages of its process.			_
	2. The FLRA Chief Counsels			Open
	need to work with the			
	Director, Case Control Office			
	to expand the current system			
	and establish a complete and			
	interactive automated Case			
	Tracking System.			
	3. FLRA Authority Members			Open
	should standardize their case			
	processes, internal goals,			
	internal controls and			
	performance standards for all			
	of their employees.			
	4. FLRA Authority Members			Open
	should create a standard case			
	processing policy (or manual)			
	to ensure that current and new			
	employees perform their			
	duties appropriately.			
	5. The Screening Committee			Open
	should be required to provide			
	more merit review and legal			
	issue information on the cases			
	they review.			

Report No.	Recommendation	Target	Actual Date	Status
Issued Date		Completion		
Executive Summary	6. The Authority cases			Open
FLRA Case	should be reviewed			
Processing Cont.	thoroughly by each Chief			
	Counsel			
	7. Input from the Members at			Open
	the time of case assignment			
	and more interaction among			
	the Members and their senior			
	staff would eliminate			
	repetition.			
	8. The Authority should			Open
	consolidate the issuance of			
	the Issue Memorandum for			
	non-complex cases and			
	implement a Member/Chief			
	Counsel Meeting.			
	9. The Director, Case			Open
	Control Office, Members'			
	Senior Chief Counsels should			
	interact again with the Chief Information Officer and			
	Director, Information			
	Resources Management to			
	improve the current case			
	tracking system to support			
	Authority Member Office case tracking process.			
	case tracking process.			
	10. Add an additional FTE to			Open
	the Collaborative Alternative			- r
	Dispute Resolution Office to			
	1 -			
	· -			
	enable the Authority process of resolution to expand.			

Report No.	Recommendation	Target	Actual Date	Status
Issued Date		Completion		
Executive Summary	11. The Authority should			Open
Cont.	plan a training conference for			
	Federal agency.			
Follow-up on FY 2000 FLRA IG Review of FLRA's Human Capital	1. Human Resources Division should prepare a work plan specifically related to the FY 2000 Findings and Recommendations.			Open
	2. Establish an integrated senior leadership/management team to address human capital issues and provide justified recommendations to the Chairman.			Open
	3. Reinstate monthly management meetings during which current management issues are discussed and each manager is required to brief all managers on major activities.			Open
	4. FLRA components should be briefed on behavior and and engage in personality testing. (Myers Briggs Type indicator and/or Strong Interest Inventory). This could be done in-house or at an offsite meeting.			Open

Report No.	Recommendation	Target	Actual Date	Status
Issued Date		Completion	Tretaur Butt	Status
Follow-up on FY 2000 FLRA IG	5. The Agency needs to compile more human capital	Completion		Open
Review of FLRA's	statistics to make proper			
Human Capital	human capital decisions. The			
Cont.	following data should be considered to be collected by HRD:			
	workforce data,skills inventory,dates and dispersal of performance appraisal,yearly vacancies and time time period required to fill them,yearly data on number and cost of bonuses, awards and other incentives,yearly statistics on grieve ances,EEO complaints and costs in dollars,costs of promotions and within grade increases, and amount per employee spent for training and its percentage of the operating budget.			
	6. Update the FLRA Strategic Plan and have management revise component action plans and employee work and performance plans with focus on agency-wide results.			Open

Report No.	Recommendation	Target	Actual Date	Status
Issued Date		Completion		
Follow-up on FY	7. The Chairman, FLRA			Open
2000 FLRA IG	should appoint a Human			
Review of FLRA's	Capital Officer and/or Senior			
Human Capital	Management Committee who			
Cont.	should address Agency-wide			
	human capital issues and			
	work with the Director, HRD			
	to ensure agency-wide			
	compliance with the			
	President's Management			
	Agenda's human capital			
	standards.			
	8. FLRA/HRD should			Open
	perform an Agency-wide			F
	employee skills inventory. It			
	definitely would provide a			
	baseline for skill needs,			
	employee training and future			
	hiring.			
	mmg.			
	9. All FLRA supervisors			Open
	should be required to provide			Open
	employees with work plans			
	and individual development			
	plans.			
	pians.			
Internal Review of	1. Add contemporary safety,			Open
FLRA's	health, and security			Орсп
Occupational Safety	information including the			
& Health Issued				
	Emergency Plan and a current			
August 2003	list of FLRA policy to the website as well as the			
	Orientation Package given to			
	new employees.			

Report No.	Recommendation (#)	Target	Actual Date	Status
Issued Date		Completion		
	2. Increase Agency-wide training for FLRA safety and health programs. Ensure that all supervisors are knowledge, aware of OSHA requirements and provide contemporary information to their staffs. Include volunteer training to CPR and increase safety evacuation information			Open
	to include maps of areas to ensure employee safety. 3. FLRA/HRD should ensure			Open
	that all OSHA statistics and records be maintained so that the FLRA is in compliance with the OSHA requirements.			
	4. FLRA/HRD should expand its definition of sensitive positions to, at least, include Security Officers, Computer Information Officers and both senior and line managers and comply within its Drug Free Workplace Plan by randomly testing at least one person per year.			Open
	5. The FLRA Executive Director and Director Administrative Services Division should review the Interagency Agreements with the Department of Health and Human Services and ensure that all stated provisions are current and addressed.			Open

Report No.	Recommendation	Target	Actual Date	Status
Issued Date		Completion		
	6. The FLRA Safety Program Manager should ensure that all FLRA sub components maintain standardized sufficient and accessible safety/protective equipment.			Open
	7. FLRA management should prioritize the development of an FLRA Continuity of Operations (Contingency) Plan.			Open
	8. Annual FLRA facility (Headquarters and Regional Offices) safety checks should be performed by the building Security Officer or FLRA Security Officer, and maintained/documented and followed up by ASD's Security Officer.			Open
Internal Review of FLRA's Government Vehicles August 2003	2. Because of the significant amount of travel by some agency component and subcomponent employees, appropriate agency internal travel policy and statistics need to be defined and maintained by all three components of the Agency to properly assess travel costs			Open

Report No.	Recommendation	Target	Actual Date	Status
Issued Date		Completion		
Internal Review of	2(3). FLRA Budget and			Open
FLRA's	Finance Division Director			
Government	should semiannually monitor			
Vehicles	travel transportation mileage			
August 2003	logs and related costs, travel			
	safety and security incidents			
	and other related expenditures			
	cost and provided internal			
	semi-annual reports to the			
	Chairman, FLRA, Counsel,			
	Chairman of FSIP, and			
	Director of Administrative			
	Law Judges.			
	3(4) Director of			Open
	Administrative Services			
	Division should:			
	(a) Work with building			
	owners and maintenance			
	personnel to ensure that			
	parking garage exterior doors			
	remained locked and secured.			
	(b) Install door locks on			
	all interior doors.			
Office of the General	1. The FLRA should comply			Open
Counsel Internal	with Public Law 106346 and			
Review of Remote	create policy for employees			
Duty Locations March 2004	who are or will volunteer to			
March 2004	work full-time at home prior			
	to making a decision to			
	eliminate their remote duty stations.			
	stations.			

Report No.	Recommendation	Target	Actual Date	Status
Issued Date		Completion		
Contracting	1. FLRA management should			Open
Report	focus on creating and/or			
August 2004	updating policy for their			
	procurement operations and			
	providing this policy to			
	contracting employees so that			
	the subject employees are			
	properly informed of			
	changes. Contract file			
	information should be			
	standardized and submitted			
	proposals should contain			
	documented evaluations.			
	Task order written by FLRA			
	managers should include			
	evaluation criteria by which			
	contractors will be evaluated.			
	2. The FLRA Contracting			Open
	Officer needs to understand			
	that, in spite of his/her			
	authority and independence to			
	handle claims and make final			
	decisions, FLRA			
	management should be			
	informed of contract related			
	problems and claims that			
	have been filed against the			
	Agency prior to processing,			
	especially when the			
	alternative dispute resolution			
	process is to be used.			
	3. FLRA management should			Open
	focus more on human capital			
	and customer orient			
	relationships. Also FLRA			

Report No.	Recommendation	Target	Actual Date	Status
Issued Date		Completion		
Contracting	management should be aware			
Investigation Report	of and support appropriate			
August – 2004	alternative dispute resolution			
(continued)	for claims as they do for			
	unfair labor practice charges			
	and arbitration cases, which			
	provide greater satisfaction to			
	the filing party, innovative			
	methods of resolving disputes			
	and greater efficiency in			
	achieving settlements.			
	4. FLRA management should			Open
	ensure that senior appointed			
	managers have knowledge			
	and/or are provided with			
	necessary training in the			
	program they are responsible			
	for managing.			
FY 2004 Audit of	1. FLRA CIO should			Open
FLRA Security	develop and maintain:			
Programs				
September 30, 2004	(a) A visitor log that all			
	data center visitors are			
	required to sign upon arrive			
	and departure;			
	(b) An emergency			
	contact line list; and.			
	(c) ASD develop			
	effective policies for			
	managing Kastle Keys and			
	direct ASD security personnel			
	to implement procedures in			
	accord with the policies			
	adopted.			

Report No.	Recommendation	Target	Actual Date	Status
Issued Date		Completion		
FY 2004 Audit of	1(2). FLRA CIO should:			Open
FLRA Security				
Programs	(a) Fully develop			
September 30, 2004	disaster recovery, IT			
Cont.	contingency business			
	continuity, and continuity of			
	operations plan;			
	(b) Provide training to			
	enable personnel to			
	effectively implement all			
	plans and require periodic			
	training; and.			
	(c) After each plan is			
	implemented, conduct and			
	document testing to ensure			
	that each plan is responsive,			
	and periodically re-evaluate			
	plans and keep plans current.			
	2(4). FLRA CIO should			Open
	Perform a C&A review in			1
	accordance with NIST			
	standards and authorizes the			
	general support system for			
	processing.			
	3(5). FLRA should ensure			
	that a management official			Open
	authorizes in writing the use			1
	of each general support			
	system based on an			
	acceptance of risks identified			
	with the system certification			
	process as described by			
	NIST.			

Report No.	Recommendation	Target	Actual Date	Status
Issued Date		Completion		
FY 2004 Audit of FLRA Security Programs September 30, 2004 Cont.	4(6). FLRA should ensure that staff members adhere to documented policies and procedures for performing backups of network file and mail servers.			Open
	5(7). FLRA CIO should: (a) Develop a program to provide annual security awareness training to all FLRA employees in accordance with OMB requirements; and. (b) Develop proper procedures to accurately assess and report on the program's level of attendance and effectiveness.			Open
	(6)8. FLRA CIO should develop a complete Security Program Plan, arrange for appropriate personnel to review it, revise the plan accordingly and obtain approval cognizant executive management.			Open
	(7)9. FLRA CIO should develop, document and implement an incident response plan consistent with NIST and OMB criteria.			Open

Report No.	Recommendation	Target	Actual Date	Status
Issued Date		Completion		
FY 2004 Audit of	8(10). FLRA should to:			Open
FLRA Security				P
Programs	(a) Take immediate			
September 30, 2004	action to ensure timely			
Cont.	development and			
	implementation of policies			
	and procedures necessary to			
	establish and support FLRA's			
	information security program;			
	and			
	(b) Develop and			
	implement policies and			
	procedures to track evaluate,			
	and monitor FLRA's			
	information and information			
	systems security program in			
	accordance with OMB			
	Circular A-130, Appendix III;			
	and			
	(c) Ensure proper and			
	timely reporting to OMB and			
	Congress.			
	9(11). FLRA CIO should:			Open
	(a) Develop policies and			
	procedures requiring that			
	patches be properly tested in			
	a test environment before			
	being placed into production.			
	(b) Develop a test lab to			
	adequately test patches; and.			
	(c) Provide training to			
	individuals to ensure that			
	multiple personnel can			
	perform critical functions and			
	activities can be performed			
	by multiple personal.			

Report No.	Recommendation	Target	Actual Date	Status
Issued Date	Recommendation	Completion	Tietuui Bute	Status
FY 2004 Audit of	10(12). FLRA CIO should:	Completion		Open
FLRA Security	(a) Develop and			Open
Programs	implement a formal SDLC			
September 30, 2004	methodology based on NIST			
Cont.	guidance and ensure the			
Cont.	policy addresses the			
	following elements:			
	- Sensitivity of data to			
	be processed in the system.			
	- Resources required			
	for adequately securing the			
	system, - Input from the			
	equivalent of an Investment			
	Review Board,			
	- Authorization for			
	software modification			
	documentation and			
	maintenance,			
	- Budget request to			
	include security resources for			
	the system,			
	- Security controls			
	consistent with and integral to			
	senior management's			
	standards, and.			
	- Security			
	requirements to be included			
	in solicitation documentation.			
	-Develop and			
	implement a formal change			
	control policy outlining the			
	procedures needed to ensure			
	that system configuration			
	changes are properly			
	documented, authorized,			
	approved, and tested before			
	being moved into production			
	or implemented.			
	1	l .		l

Report No.	Recommendation	Target	Actual Date	Status
Issued Date		Completion		
FY 2004 Audit of	11(13). FLRA Management	-		Open
FLRA Security	should: suspend access or			
Programs	implement adequate			
September 30, 2004	procedures to mitigate risks			
Cont.	associated with CIO's access			
	privileges to the network			
	domain servers and local			
	account passwords and follow			
	through with the Windows			
	2000 migration and rollout			
	initiatives to ensue that			
	current passwords that have			Open
	been compromised due to the			
	departure of the network			
	manager do not continue to			
	present the Agency with a			
	major security risk.			
	12(14). FLRA CIO should:			
	(a) Develop policies and			
	procedures requiring periodic			
	review of user access			
	controlled, and.			
				Open

Report No.	Recommendation	Target	Actual Date	Status
Issued Date		Completion		
FY 2004 Audit of	(b) Analyze generic			
FLRA Security	accounts currently active on			
Programs	the network operating			
September 30, 2004	system to ensure that they			
Cont.	are appropriate and that			
	account access are			
	controlled and monitored.			
	13(15) Management needs			Open
	to focus on information			P
	technology to improve			
	FLRA information			
	technology systems.			
	Management should review			
	previous IG Reports, which			
	contain information security			
	findings and			
	recommendations.			
	recommendations.			
	14(16) FLRA should obtain			Open
	the proper testing material			Open
	and scan all FLRA			
	laptops/computers			
	throughout the Agency to			
	see if they contain improper			
	websites.			
2005- Access of	1. Management should			Open
Improper Websites	reinstate technology as an			
	integral part of its strategic			
	plan.			
	2. Management should			Open
	reinstate its sub component			
	Technology Committee			
	which could provide mission			
	related problems and			
	requirements to the FLRA			
	CIO.			

Report No.	Recommendation	Target	Actual Date	Status
Issued Date		Completion		
2005 Financial	1. Executive management			Open
Statement	should start the agency			
Recommendations	towards FISMA compliance			
	by providing support for			
	correcting the out-of-			
	compliance situation. This			
	support should consist of			
	memoranda, policy and			
	documented directions, but			
	also of financial and			
	budgetary resource			
	allocation for the goods,			
	services, and personnel			
	needs of the agency to			
	correct the situation. This			
	support, along with the			
	undertaking of corrective			
	actions by the Chief			
	information Officer and			
	other FLRA Staff, should be			
	focused on implementing			
	the recommendations			
	provided to the FLRA from			
	the fiscal year 2004 FISMA			
	Audit Report.			
	_			
	2. Executive management			Open
	should establish who is to			
	perform Chief Financial			
	Officer duties and			
	responsibilities for the			
	agency. This individual			
	should have the appropriate			
	knowledge and skills needed			
	for fulfilling all the			
	necessary duties and			
	responsibilities.			

Report No.	Recommendation	Target	Actual Date	Status
Issued Date		Completion		
2005 Financial	3. Executive management			Open
Statement	should ensure agency policies			
Recommendations	and procedures are kept			
Cont.	current and in accordance			
	with existing laws and			
	regulations. This assurance			
	would entail monitoring			
	existing policies and			
	procedures and identifying			
	those that are in need of			
	revision. The same should be			
	for those policies and			
	procedures submitted by			
	agency Directors concerning			
	changes needed for adoption			
	of the policy or procedure by			Open
	the agency.			Open
	4. FLRA should ensure			
	continuity of its operations			
	through having better support			
	providers and their services.			
	This support could be			
	provided in many different			
	ways, including obtaining			
	external system support			
	providers and their services.			
	As an interim measure, other			
	FLRA employees should be			
	given the appropriate training			
	and guidance to establish			
	adequate support for the			
	continued functions. This			
	would ensure that there is a			

Report No.	Recommendation	Target	Actual Date	Status
Issued Date		Completion		
2005 Financial	sufficient "backup knowledge			
Statement	base" in other employees in			
Recommendations	the event of a loss of a single			
Cont.	critical employee.			
	5. FLRA should determine the best system source for its overall accounting, budgetary, and financial need on a going forward basis. This may involve determining other options available from			Open
	the U.S. Department of the Interior as well as alternative private sector or governmental sources that can efficiently meet FLRA's needs.			
	6. Detailed fixed assets records should be maintained and reconciled to the general ledger on a timely basis to ensure accurate accounting for assets. These records should be timely and appropriate updated each period for asset additions and subtractions resulting from acquisitions, trade, disposals, etc.			Open

Report No.	Recommendation	Target	Actual Date	Status
Issued Date		Completion		
2005 Financial	7. Management should			Open
Statement	address cash disbursement			
Recommendations	procedures, accounts payable			
Cont.	procedures and internal			
	controls in its development of			
	an improved system of fiscal			
	and accounting management.			
	The process of accounts			
	payable should be core			
	function that is contained			
	within the accounting system.			
	8. The Executive Director			
	should examine the			Open
	procurement process between			
	the Divisions of Budget and			
	Finance and Administrative			
	Services and ensure the			
	proper policies and			
	procedures are in place to			
	provide that FLRA			
	obligations are recorded into			
	the agency accounting			
	records in an accurate and			
	timely manner. In addition,			
	the Executive Director should			
	ensure that the policies and			
	procedures include adequate			
	internal control and			
	monitoring			
	9. Information needed for			Open
	each quarter closed should			
	include all necessary updated			
	information for fair statement			
	of the financial position of the			
	FLRA.			

Report No.	Recommendation	Target	Actual Date	Status
Issued Date		Completion	Troud Dute	Status
2005 Financial	10. The process of updating			Open
Statement	the ability of accrued leave			1
Recommendations	should be conducted quarterly			
Cont.	in time for the fiscal quarter accounting closed. This updating should ensure fair statement of the accrual by obtaining accurate and			
	reliable data needed to determine the accrual. 11. The process of updating the liabilities of accrued FECA and Future Workers Compensation should be conducted quarterly in time for the fiscal quarter accounting closed. This updating should ensure fair statement of the accrual by obtaining accurate and reliable data needed to determine the accrual. 12. Formal collection procedures should be			Open
	establish that included: (a) The formal periodic review of the account receivable aged trial balance; (b) The implementation of procedures for contacting delinquent accounts for payment, such as sending letters;			

Report No.	Recommendation	Target	Actual Date	Status
Issued Date		Completion		
2005 Financial	(c) The formal periodic			
Statement	review of the account			
Recommendations	receivable aged trial balance;			
Cont.	(d) A quarterly			
	assessment concerning the			
	collectibles of the			
	receivables; and			
	(e) The determination of			
	allowance for doubtful			
	accounts.			
	12 The ELDA -111			
	13. The FLRA should ensure			
	that the PAR is delivered by			
	the regulatory due date.			
	14. Lease agreements should			
	be reviewed for existing			Open
	occupied and used spaces and			Орен
	ensure each lease is accurate			
	and complete. Any omissions			
	should be addressed and			
	followed up with appropriate			
	written requests to the leasing			
	officer.			
	15. In conjunction with the			Open
	back up of key accounting			
	positions, procedures are			
	established for a review of			
	manual adjusting journal			
	entries prior to entering to the			
	system.			

Report No.	Recommendation	Target	Actual Date	Status
Issued Date		Completion		
2005 Financial	16. FLRA should address			Open
Statement	whether alternative summary			
Recommendations	level information can be			
Cont.	posted to the general ledger for			
	the payroll interface. With			
	summary information by			
	department, the general ledger			
	would be greatly improved as a			
	monitoring and analysis tool			
	for management.			
2006 Financial	1. The FLRA Chairman or			Open
Statement Audit	designated management			
	official oversee audit follow-			
	up including resolution and			
	corrective actions ensuring that			
	(a) high priority has been			
	assigned to the resolution of			
	audit recommendations and to			
	corrective action;			
	(b) systems of audit follow-up,			
	resolution and corrective			
	action are documented and in			
	place,			
	(c) timely responses are made			
	to all audit reports,			
	(d) disagreements are resolved,			
	and; (e) corrective actions are			
	actually taken			
	actually taken			
	2. Management address, the			
	adequacy of internal control in			
	Federal programs and			
	operation in compliance to			
	OMB Circular A-123.			
	OMD Circular A-123.			

Report No. Issued Date	Recommendation	Target Completion	Actual Date	Status
2006 Financial Statement Audit Cont.	3. Management and its employees establish and maintain an environment throughout the organization that sets a positive and supportive attitude toward internal controls and conscientious management.			
	4. Management ensure that FISMA is complied with and that each year an independent evaluation of information security program and practices of FLRA is done to determine the effectiveness of such programs and practices with the deficiencies report with the deficiencies reported under those evaluations being properly addressed and resolved, and			
	5. Management ensure that OMB Circular No. A-136, "Financial Reporting Requirements is adhered to by the agency in all respects.6. Management has failed to			
	respond to weaknesses in control environments of previous financial statement audits and extensive amount of FLRA Inspector General findings and recommendations stated to independent and objective oversight activities.			

Report No. Issued Date	Recommendation	Target Completion	Actual Date	Status
2006 Financial Statement Audit Cont.	Management needs to evaluate and audit, investigation and oversight report findings and recommendations and provide responses and resolution to all issues addressed in these reports.			Open
	7. Management must ensure timely recording of obligations onto the general ledger			Open
	8. Management should establish independent monitoring of Accounts receivable to ensure proper collection and/or resolutions.			Open
2006 Financial Statement Audit	 FLRA procedures are inadequate for the oversight of financial accounting and reporting. Management needs to establish appropriate control activities, communication and monitoring of accounting and financial reporting operations in effect for the FLRA. As stated in AICPA's AU Section 333 "Management refused to furnish written representation which constitutes a limitation and caused the auditor to disclaim an opinion. Codification of statements on Auditing Standards indicates that the Management letter is necessary 			

Report No. Issued Date	Recommendation	Target Completion	Actual Date	Status
2006 Financial	to confirm representations	_		Open
Statement Audit	given to the auditor.			
Cont.	Management needs to comply with this requirement.			
	3. Management must issue PAR reports to Financial			
	Statement auditors and must be completed in order to render an			
	audit opinion.			
	4. Procedures to review and			
	analyze unliquidated			
	obligations for the			
	determination of proper			
	liability and accrual and proper			
	obligated funds balance.			
	5. Management has failed to			
	follow-up and correct			
	previously identified			
	weaknesses in internal controls			
	and needs to be establish			
	adequate internal controls over			
	general ledger reconciliations			
	and supporting documentation			
	for general ledger balances.			

Report No.	Recommendation	Target	Actual Date	Status
Issued Date		Completion		
Internal Review of	1(a) The FLRA Executive Director			
FLRA	should immediately create a new			
Administrative	instruction for creating FLRA			
Policy 2007	administrative instructions.			
Foncy 2007	(b) The FLRA Executive Director			
	should immediately review the			
	cancelled policies and have necessary			
	replacement policies issued as quickly as possible.			
	c. The FLRA Executive Director			
	should address the review, update,			
	and/or revision of all FLRA			
	administrative instructions issued			
	over 5-7 years ago, especially those			
	related to Human Resources,			
	Security Contracting, Procurement			
	and Financial Statement/Budgeting			
	and Accounting.			
	2. The FLRA Executive Director			
	should immediately review all			
	current instructions without			
	Executive Directors signature and			
	sign or attach a signature to all			
	instructions implemented during the			
	last 7 years that have not been			
	removed.			
	3. The FLRA Executive Director			
	should review the 6 listed			
	instructions that are on the FLRA			
	website and cancellations list. If they			
	are acceptable as current policy,			
	remove them from cancellations list. If they are acceptable as current			
	policy, remove them from the			
	cancellation list. If they should be			
	cancelled, removed them from the			
	FLRA instruction website.			

<u>TA</u>	ABLE I	
INSPECTOR GENERAL AUDIT R		
A. For which no management decision has been made by the commencement of the reporting period.	2004, 2005, 2006 Financial Statement Audit Corrective Actions	No Questioned Costs
B. Which were issued during the reporting period?	2006 Financial Statement Audit	
C. For which a management decision was made during the reporting period. (i) Dollar value of disallowed costs.	None	
(ii) Dollar value of costs not disallowed.	The Chairman must approve all budget expenditures.	
D. For which no management decision has been made by the end of the reporting period.	18 previous 2004, 2005,2006 Financial Statement Audit Corrective Actions	

<u>TABLE II</u>				
INSPECTOR GENERAL AUDIT REPORTS WITH RECOMMENDATIONS THAT FUNDS BE PUT TO BETTER USE				
	NUMBER OF REPORTS	DOLLAR VALUE		
A. For which no management decision has been made by the commencement of the reporting period.	Inspector General recommendation to conduct an independent contracted technical information security technology audit,	\$85,000.00		
B. Which were issued during the reporting period?	2006 Financial Statement Audit			
C. For which a management decision was made during the reporting period.	No response provided.			
(i) Dollar value of recommendations that were agreed to by management.	None			
(ii) Dollar value of costs that were not agreed to by management.	No response to IG request for funds for 2007 Security Technology Audit provided.	\$85,000.00		
D. For which no management decision has been made by the end of the reporting period.	2006 Financial Statement Audit Findings/Recommendations			

FEDERAL LABOR RELATIONS AUTHORITY Office of the Inspector General

Oversight Activities Summary April 1, 2007 – September 30, 2007

SUBJECT	STATUS
Administrative Investigations	6
2007-I- 06	Closed
2007-I -07	Closed Forwarded to
2007-I- 08 Investigation	FPS Battlecreek Michigan Closed
2007-I-09 Investigation	8-07-07 Closed 8-08-07
2007-I-10 Investigation	Closed 10-07-07
2007-I-11 –Investigation	Closed 10-23-07
Inspector General Hotline Calls: During this reporting period IG handled 1 Hotline Call 2007H-09	Closed 8-10-07

FEDERAL LABOR RELATIONS AUTHORITY	
Office of the Inspector General	
CORRECTIVE ACTION SUMMARY	
April 1, 2007 – September 30-2007	
New Corrective Actions	32
Open Corrective Actions Carried Over	172
Total Actions Closed This Period	0
Total to be Carried Over	204

Definitions

<u>Actions</u>

Completion by management of either all actions necessary to implement report recommendations or a management decision that determines no action is necessary.

Funds Be Put To Better Use

The amount of savings estimated by the Inspector General that could be obtained by implementing report recommendations relating to more efficiency and effectiveness of programs and operations.

Management Decision

A final decision made by management in response to audit report recommendations that may include actions concluded to be necessary or a determination that no action is necessary.

Management Letter

This document brings to the attention of management any of a broad range of issues and subjects which should be addressed by management, but do not require formal audit or investigation. Management letters are generally unplanned and are issued to report on situations found in conjunction with an on-going or completed audit or investigation. These letters may also be used to expand on previously issued audit report recommendations.

Questioned Costs

Expenditures questioned by the Inspector General are usually due to the following:

Unsupported costs, which involve inadequate documentation; Disallowed costs, which involve an alleged violation concurred with by Managements Decision of a law, regulation, grant, contract, or another agreement; or unnecessary costs which involve unnecessary or wasteful spending.

REPORT FRAUD, WASTE, ABUSE, AND MISMANAGEMENT

TO

THE FEDERAL LABOR RELATIONS AUTHORITY OFFICE OF THE INSPECTOR GENERAL

HOTLINE

1-800-331-3572 (24 hr. service)

202-218-7744

or write to

FLRA

Office of Inspector General

1400 K Street, NW

Suite 250

Washington, D.C. 20424