



FLRA NEWS

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FLRA ISSUES NEW STRATEGIC PLAN

The Federal Labor Relations Authority (FLRA) announces its new [Strategic Plan](#), which sets forth the Agency's strategic direction through 2022, including an updated mission statement, and an Agency vision and values statement.

FLRA Chairman Colleen Duffy Kiko stated, "As we prepare to celebrate the FLRA's 40th anniversary, it is fitting that this new strategic plan is focused around the Agency's statutory foundation – protecting the rights of federal agencies, labor organizations, and employees that are guaranteed under the Federal Service Labor-Management Relations Statute." She further pledged that "the FLRA will utilize its unique expertise in federal-sector labor-management relations to educate the community and resolve labor-management disputes in a timely and impartial manner."

The FLRA's 2018-2022 Strategic Plan is designed around three strategic goals: (1) ensuring quality, timely, impartial, and consistent investigative and decision-making processes with clearly articulated determinations; (2) developing educational and training resources to enable the parties to prevent or more effectively and efficiently resolve their labor-relations disputes and improve their labor-management relationships; and (3) managing Agency resources, including its dedicated workforce, effectively and efficiently.

The plan introduces, among other things, new customer-focused performance goals that are more meaningful to parties, and issuance of case digests for Authority decisions. It further renews the FLRA's commitment to targeted assistance for parties with significant labor-management challenges.

FLRA staff from every level, every Agency component, and every region of the country – more than one-third of the Agency's workforce – actively participated in developing all substantive elements of the new Strategic Plan. Ninety percent of Agency employees said when surveyed that the work they do on a daily basis helps to achieve the new mission statement. And over 90% of the 450 external stakeholders who provided feedback stated that the Agency's new strategic objectives and strategies help achieve important strategic goals.

You can find the FLRA's 2018-2022 Strategic Plan at: <https://www.flra.gov/about/budget-performance>. The FLRA welcomes your feedback at: engagetheflra@flra.gov.

The FLRA administers the labor-management relations program for 2.1 million non-Postal federal employees worldwide, approximately 1.2 million of whom are represented in 2,200 bargaining units. It is charged with resolving disputes under, and ensuring compliance with, the Federal Service Labor-Management Relations Statute.

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