



# FLRA NEWS

FEDERAL LABOR RELATIONS AUTHORITY - WASHINGTON, DC 20424

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FOR IMMEDIATE RELEASE  
August 4, 2014

## **FLRA TO HOST LABOR-MANAGEMENT COMMUNITY FOCUS GROUP TO COLLECT CUSTOMER FEEDBACK ON THE AGENCY'S FUTURE STRATEGIC DIRECTION**

The Federal Labor Relations Authority (FLRA) announced today that it will conduct a focus group at its Washington, D.C. office in order to seek the input of the federal-labor management community that it serves about the agency's future strategic direction.

As the FLRA's current strategic plan nears its expiration, the agency recently kicked off a new strategic planning effort that will culminate in the creation of the 2015 - 2020 FLRA Strategic Plan. The FLRA intends to use an inclusive, participatory process to facilitate a discussion about organizational priorities, methods for enhancing its performance and delivery of services to internal and external customers, and development of innovative ways to accomplish the FLRA's mission.

"I see this as an incredible opportunity for all agency stakeholders – senior leaders, career employees, our customers, and the broader labor-management community – to have input into shaping our shared vision for the future of the FLRA," FLRA Chairman Carol Waller Pope said. "I look forward to the conversation and encourage our stakeholders to provide candid, honest feedback."

The focus group will be held on the following date at the location set forth below:

### **Labor-Management Community Focus Group**

Monday, August 18, 2014  
1:00pm - 3:00pm  
Federal Labor Relations Authority  
1400 K Street, NW  
2nd Floor  
Washington, DC 20424

R.S.V.P.: Anyone interested in participating in the focus group must register by contacting the FLRA's Office of Case Intake and Publication at (202) 218-7740 by Wednesday, August 13, 2014. Customers who are unable to attend the focus group are invited and encouraged to provide their feedback via email to [engagetheFLRA@FLRA.gov](mailto:engagetheFLRA@FLRA.gov).

The FLRA administers the labor-management relations program for 2.1 million non-Postal federal employees worldwide. Approximately 1.2 million of these employees are represented in 2,200 bargaining units. The FLRA is charged with providing leadership in establishing policies and guidance related to federal sector labor-management relations and with resolving disputes under, and ensuring compliance with, the Federal Service Labor-Management Relations Statute.

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