



# FLRA NEWS

FEDERAL LABOR RELATIONS AUTHORITY - WASHINGTON, DC 20424

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## **FLRA RECOGNIZED AS MOST IMPROVED SMALL AGENCY FOR 2010**

The Federal Labor Relations Authority (FLRA) is pleased to announce that it captured the top ranking of the *2010 Most Improved Small Agencies* today in a ceremony recognizing the *2010 Best Places to Work in the Federal Government*. The rankings were announced by the Partnership for Public Service and the American University Institute for the Study of Public Policy Implementation, which produce the *Best Places to Work* rankings. The rankings provide the most comprehensive and authoritative ratings and analysis of employee satisfaction and commitment in the Federal government.

The FLRA's dramatic and unprecedented improvement in 2010 of more than 250 percent moves the agency to an overall score of 68.3 -- a significant increase from its overall 2009 score of 19.5, which placed the FLRA last in the 2009 rankings of small agencies. Most notable for 2010 are the FLRA's rankings for certain of the "Best in Class" categories -- taking 2<sup>nd</sup>, 3<sup>rd</sup> and 4<sup>th</sup> place in Teamwork, Pay and Effective Leadership, respectively. The FLRA's 2010 score with respect to Effective Leadership among Leaders is a remarkable 418 percent increase over its 2009 score.

Chairman Carol Waller Pope, accepting the award on behalf of the agency, stated "This is a great honor for all FLRA employees -- managers and staff alike -- who are deeply committed to the FLRA's mission and rebuilding efforts. The agency's extraordinary improvement reflects the fact that the FLRA has taken substantial and concrete steps to address the serious human capital and employee morale issues that developed over many years at the agency. It also reflects the fact that FLRA leadership is committed to leading the FLRA with transparency and accountability, and engaging and partnering with employees at all levels." Recognizing that a high level of satisfaction and employee commitment translates into better organizational performance and government effectiveness, Chairman Pope affirmed that the FLRA is committed to building upon its successes and addressing those areas where work still needs to be done to improve and sustain employee satisfaction.

Details of the survey can be found at: [www.bestplacestowork.org](http://www.bestplacestowork.org). For more information about the FLRA, its programs, and what makes the FLRA the *2010 Most Improved Small Agency* in the Federal government, please visit our website at: [www.flra.gov](http://www.flra.gov).

The FLRA administers the labor-management relations program for 1.6 million non-Postal Federal employees worldwide, approximately 1.1 million of whom are represented in 2,200 bargaining units. It is charged with providing leadership in establishing policies and guidance related to Federal sector labor-management relations and with resolving disputes under, and ensuring compliance with, the Federal Service Labor-Management Relations Statute.

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