



FLRA NEWS

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FLRA LAUNCHES ELECTRONIC FILING OF REQUESTS FOR FSIP ASSISTANCE IN THE RESOLUTION OF NEGOTIATION IMPASSES

The Federal Labor Relations Authority (FLRA) is pleased to announce that today it launched an initiative to make electronic filing or "eFiling" available to parties in cases before the FLRA. In this first stage of the FLRA's eFiling initiative, parties may now electronically file requests for Federal Service Impasses Panel (FSIP) assistance in the resolution of negotiation impasses online using the FLRA Case eFiling system, which is accessible at www.FLRA.gov/eFiling. The FLRA intends to expand its eFiling offerings in the coming months to allow parties to electronically file cases with the FLRA's other components: the Authority and the Office of the General Counsel.

"The FLRA's eFiling system was developed to provide easier, more user-friendly, and complete access to the FLRA and its services," said FLRA Chairman Carol Waller Pope. "This important e-Government initiative will enhance our mission efficiency, and is another example of our ongoing efforts to better serve our customers and to provide current, useful online tools for Federal employees, the unions that represent them, and Federal agencies in resolving issues under the Federal Service Labor-Management Relations Statute."

Making eFiling available to its parties is another way in which the FLRA is using technology to improve the customer-service experience. eFiling is also expected to increase efficiencies by reducing procedural-filing errors and resulting processing delays. The launch of eFiling is yet another step in the FLRA's revitalization, reinvention, and re-engagement efforts.

The FLRA administers the labor-management relations program for 1.6 million non-Postal Federal employees worldwide, approximately 1.1 million of whom are represented in 2,200 bargaining units. It is charged with providing leadership in establishing policies and guidance related to Federal sector labor-management relations and with resolving disputes under, and ensuring compliance with, the Federal Service Labor-Management Relations Statute.

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